

Middle East's leading cargo monthly

May 2025

CARGO talk

Let's Keep Moving



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up for summer

SOLITAIR
expands wings

AUTOMATION

tackles demand anomalies

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AIR CARGO ENTERS an era of innovation



The industry is the backbone of global trade and logistics and, today it is on the cusp of revolution driven by AI and other emerging technologies. Marked by inefficiencies and fragmented communication systems, it is now embracing a new era defined by intelligent automation and real-time visibility.

 Dr. Shehara Fernando

AI is enabling cargo operators to optimise routes, predict maintenance needs, automate administrative tasks, and significantly reduce delays and costs. One of the most profound impacts of AI is in enhancing operational efficiency. Machine learning algorithms can analyse vast amounts of data to forecast demand, detect anomalies, and make real-time decisions that improve supply chain responsiveness. This streamlines logistics, improves resource allocation and sustainability outcomes, particularly in reducing fuel consumption and CO₂ emissions.

IoT-connected devices contribute by providing end-to-end visibility, enabling proactive interventions when disruptions occur. Digital platforms powered by AI are empowering small and medium-sized

As the industry copes with growing demands, environmental rules and the push for sustainability, the integration of new technologies is no longer optional, but essential

enterprises (SMEs) to access tools and insights once available only to large corporations, levelling the playing field and fostering innovation across the sector. From smart sensors and Internet of Things (IoT) devices to blockchain and digital twins, these technologies are reshaping the way cargo is managed, tracked and delivered.

As the global industry contends with growing demands, environmental regulations, and the push for sustainability, the integration of new technologies is no longer optional, but essential. Companies that harness these advancements will be better positioned to meet the expectations of a modern, fast-paced economy, while contributing to a greener future. In this dynamic landscape, AI and digital transformation stand not just as tools for improvement but as the foundation for a smarter, more resilient cargo industry.

AI minimises workload, boosts decision-making

AI and emerging technologies are transforming the cargo industry. Automation tools, IoT-enabled tracking devices, and blockchain for secure transactions are enhancing efficiency and reliability. AI plays a vital role by optimising flight schedules, predicting maintenance needs, and enabling dynamic pricing models. It minimises manual workload through automated data processing and real-time analytics, allowing faster decision-making and reduces errors.

“AI minimises manual workload through automated data, processing and real-time analytics and reduces errors.”



Razmal Assen
Executive Director,
Scanwell Logistics

Streamlining cargo ops, refines smart future

AI, automation, and blockchain are transforming the air cargo industry rapidly. AI-based predictive analytics optimise routes, reduce delays, and simplifies planning. Automation via robotics and IoT sensors streamlines warehouse management



Rizwan Kareem
Director, Air freight
Operations, ATS World

“Artificial Intelligence-based predictive analytics optimise routes, reduce delays, and simplifies planning.”

and cargo tracking. AI minimises manual intervention by automating documentation, customs clearance, and real-time tracking, while minimising errors and maximising efficiency.

Emerging tech gives rise to smart air cargo

The industry is embracing AI to enhance efficiency and transparency. AI optimises capacity planning, automates documentation, and streamlines pricing, reducing manual effort, while automated tracking systems improve visibility across the supply chain. These tech boost efficiency and support sustainability by reducing fuel consumption. By automating processes and optimising logistics, AI and emerging tech are making air cargo smarter.

“These technologies boost operational efficiency and support sustainability by reducing fuel consumption and paper-based processes.”



Santosh Kumar Soni
Head of Sales UAE
Airglow Aviation





Automation accelerates customer benefits

The adoption of IoT, AI, and automation is accelerating as customers recognise the benefits of predictive maintenance and digital transformation. We anticipate continued advancements in these areas, leading to an efficient, intelligent and



Martin Bremen
Managing Director
DIMOS FZCO

“We anticipate continued advancements in these areas, leading to an efficient, intelligent and cost-effective operations.”

cost-effective operations. The market is experiencing growth, and this year looks promising for the air cargo industry.

Rules, interest rates affect flow of goods

The market has always faced volatility. Inflation, regulations, interest rates, consumer demand and trends all affect the flow of goods. Where human experience and intuition were once drawn upon to cope with change, now data histories and tech developments enable digital solutions support biz in predicting to shifting variables.



Michael Teoh
Head, Strategy
CargoTech

“Inflation, regulations, interest rates, consumer demand and trends all affect the movement of goods.”

Tech makes for visibility, document exchange

There is a clear shift from ways of doing things to adopting digital solutions. Companies are good at engineering and executing large projects but have been lagging in digitalising their logistics processes.



Adolf Colasso
CEO, e2log

“Technology helps create a more transparent process because now everything is recorded digitally.”

It helps create a more transparent process because now everything is recorded digitally. It makes document exchange easier, enhances visibility, and streamlines decision-making. It is not like plugging in system and expecting it to work magically.

AI strength is to spot complex patterns

In contrast to manual processes, AI's strengths are the size of the datasets it can use to learn, and its ability to spot complex patterns influenced by several combined factors. Thus, in a volatile environment where factors such as capacity, demand, or opera-



Cédric Millet
President
CargoTech

“In a volatile environment, AI can react to these and provide impactful and relevant recommendations.”

tional constraints constantly change, AI can react to these and provide impactful and relevant recommendations. 🚀



Agents gear up for **summer season** in the Middle East

Technological advancements provide air cargo agents in the Middle East with the confidence and operational stability needed in order to meet the demands of the summer peak, enabling them to deliver goods with precision. Setting the pace for summer movements is not merely routine—it is a critical necessity.

 Dr. Shehara Fernando

As the summer season approaches, cargo agents across the Middle East begin a well-practiced and strategic process of preparation, ensuring that operations remain seamless despite the region's extreme weather condi-

tions. Setting the right pace for summer movements is not merely routine—it is a critical necessity deeply understood by logistics professionals throughout the region.

These agents equip themselves with a variety of proactive initiatives to address

the unique challenges posed by high temperatures, particularly for temperature-sensitive cargo.

The Middle East region serves as a significant air cargo and logistical hub, bridging East and West, North and South. This strategic geographical positioning makes it a focal point for global cargo flows, particularly for transshipments of perishables, pharmaceutical products, flowers, and other temperature-sensitive commodities. Ensuring the integrity of these shipments requires advanced multimodal transportation networks and resilient supply chain systems. Fortunately, the



Cool dollies to handle temp-sensitive products

As we prepare for the busy summer season, we are launching a company-wide readiness campaign focused on safety and service excellence. With Dubai temperatures exceeding 40°C, our advanced facilities meet



Guillaume Crozier
Chief Cargo Officer
dnata

“ We are launching a company-wide readiness campaign focused on safety and service excellence throughout the organisation.”

IATA standards for temperature-sensitive cargo. This includes ferrying using high-tech ‘cool dollies’ and 22 dedicated storage areas at our DWC hub. We also manage HAZMAT and CEIV lithium products ensuring safe handling in line with rules.

Etihad Cargo expanding capacity on key routes

Air cargo follows factory production cycles, but summer sees a clear rise in perishables. From April to June, India exports 2,500 tonnes of mangoes monthly, from Mumbai and Ahmedabad. Volumes increase from June to August as the season



Leonard Rodrigues
Director, Revenue
Management & Network
Planning, Etihad Cargo

“ From April to June, 2,500 tonnes of mangoes are received every month from India, mainly Mumbai & Ahmedabad.”

peaks across India and Pakistan. Etihad Cargo is also expanding its capacity on key routes to support this demand.

Setting the pace for summer movements is not routine—it is understood by logistics experts in the region. Ensuring the integrity of these shipments requires multimodal transportation networks & supply chain systems

Middle East region is heavily invested in infrastructure development, positioning itself at the forefront of modern logistics. From cutting-edge cold storage facilities to efficient customs operations and integrated ports and airports, the trade ecosystem is well-equipped to support high-performance cargo movements.

These technological advancements provide the air cargo agents with the confidence and operational stability needed in order to meet the demands of the summer peak, enabling them to deliver goods with precision and care across the region’s vast and complex trade corridors.



Cooling systems must to store sensitive products

All products need packaging to withstand summer heat during transport and storage. There are precautions to ensure safe storage and transport of general cargo. Warehouses should have cooling systems to store sensitive products, and di-



Manjula Kizhedath
Senior Manager
Corporate Sales
Orient Cargo Agency

“There are certain precautions in order to ensure safe and secure storage and transport of general cargo.”

rect transfer from the supplier’s warehouse to airport facilities in cool trucks is ideal. Non-palletised cartons should be small, as many airports restrict manual handling of 40 kg a piece in summer.

Proactive planning for managing quality

We see increased movement of perishables, pharmaceuticals, fashion goods, electronics, and e-commerce shipments during summers. Airlines often add frequencies, and we adjust operations to ensure cargo integrity. Special attention is given to temperature-sensitive handling using cool dollies, thermal covers, and swift transfers. Proactive planning and coordination with partners are essential to maintain service quality.”



A.S. Farhan
Asst. General Manager
Freight & Logistics
Al Rais Cargo Agencies

“Special attention is given to temperature-sensitive handling using cool dollies, thermal covers, and swift transfers.”

Proper ventilation for perishables necessary

Summer is a busy time for air cargo. With increased demand for perishables and general cargo, such as clothing, auto spare parts, and furniture, carriers often see a surge in shipments, and we hope as well. During the sum-



Yousif Najim
CEO
Orbit Logistics

“Airlines offer special services like temperature-controlled cargo holds to ensure the safe transport of sensitive goods.”

mer months, airlines may also offer special services like temperature-controlled cargo holds to ensure the safe transport of sensitive goods. It is important to take ensure proper ventilation and monitoring temperatures to prevent spoilage. 🌞

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Air cargo strengthens sustainability strategies: TIACA



According to 2025 TIACA Sustainability Insight Report, sustainability has become priority for air cargo industry, with 62% of companies in the Middle East implementing sustainability. The air cargo industry must take decisive steps to integrate sustainability into core business strategies, says **Steven Polmans, Chair, TIACA**.

 CT Bureau

Air cargo firms in the Middle East are implementing sustainability strategies, with many large organisations in the region adopting Environmental, Social, and Governance (ESG) frameworks. One of the most important aspects of sustainability in air cargo is reducing carbon footprint.

The report indicates 72 per cent of companies worldwide prioritise optimising energy consumption as a key strategy for decarbonisation. In the Middle East, where extreme climatic conditions demand high energy consumption

for cooling and operations, achieving energy efficiency is a challenge as well as an opportunity.

“With increasing regulatory and customer expectations, the sector must continue to innovate and collaborate to achieve long-term sustainability. It showcases progress but also highlights the road ahead. The industry must take decisive steps to integrate sustainability into core business strategies,” disclosed Steven Polmans, Chair, TIACA.

Fleet modernisation is one of the primary measures being taken by Middle Eastern airlines to reduce carbon foot-



Steven Polmans
Chair, TIACA

print. Emirates SkyCargo, Qatar Airways Cargo, and Etihad Cargo have invested in newer, more fuel-efficient aircraft.

DIGITALISATION IN SUSTAINABILITY

Digitalisation is a key enabler of sustainability, and the Middle East industry is making significant strides, indicating that 84 per cent of companies globally are taking steps to accelerate digitalisation.

In the region, major cargo hubs such as Dubai International Airport and Hamad International Airport have implemented digital tracking systems, automation in cargo

handling, and AI-driven logistics optimisation. These advanced technologies improve operational efficiency, reduce delays, and minimise carbon footprint.

“Attracting the new gen, how we can become more efficient or how we can use

“With increasing regulation, the sector must continue to collaborate to achieve long-term sustainability.”

digitalisation or how we can create the right working environment or how we can create an inclusive and diverse workforce so that we can capture the opportunity creating an industry that can be a good career choice for everybody,” Glyn Hughes, Secretary General, TIACA, said. He further said that the Middle East region is witnessing develop-

Strategies

- 62% Middle East firms have sustainability plans
- Fleet upgrades reduce emissions significantly
- Waste cuts focus on plastic alternatives
- Green terminals use eco-friendly materials

Digital advance

- 84% firms push for digitalisation
- AI, automation improve cargo efficiency
- Smart tracking lowers carbon footprint
- Workforce trained in sustainable practices



SUSTAINABILITY CULTURE

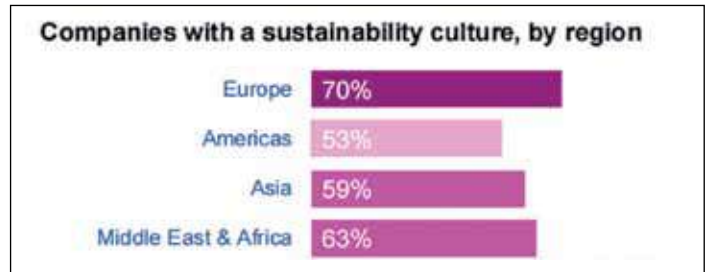
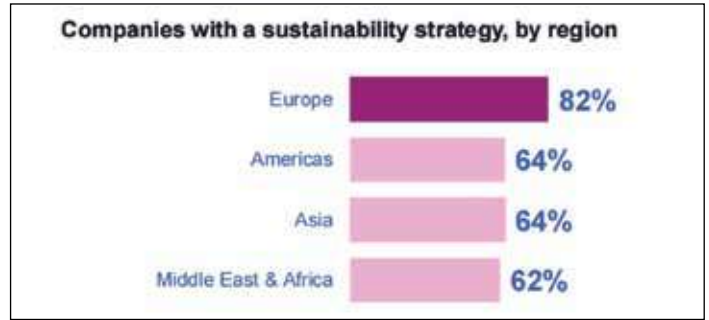
Investing in people is a pillar of sustainability in air cargo. The report highlights 83 per cent of companies globally prioritise employee training and development.

“The number of organisations allocating funds for sustainable initiatives have increased as the number of companies with specific sustainability strategies and who produce annual sustainability reports,” Hughes said.

In the Middle East, where the industry is a significant employer, airlines and logistics companies focus on enhancing their workforce skills in sustainable practices. “TIACA has specific programmes, such as the BlueSky sustainability assessment

ment of green buildings, such as the Dubai Cargo Mega Terminal, which incorporates energy-efficient systems and eco-friendly materials. The TIACA report also suggested that investment in green buildings is still in its early stages, with 53 per cent of companies prioritise sustainable infrastructure.

The TIACA report states 83% of companies globally prioritise employee training and development



programme, designed to support all organisations in understanding where they stand against industry best practices in many areas of sustainability,” he added.

To accelerate the transition, companies must:

Increase SAF adoption: Govts and industry leaders should collaborate to develop SAF production capabilities in the region.

Improve regulatory fabric: Regulations and incentives

can drive sustainability efforts across the industry.

Expand digitalisation: Investments in AI, IoT, and automation can optimise ops and reduce emissions.

Encourage circular economy practices: Waste reduction and recycling can improve sustainability metrics.

Embed sustainability into corporate culture: Education and incentives can ensure long-term commitment. 🌱





Willie Walsh, DG, IATA; Brendan Sullivan, Global Head, Cargo, IATA; Badr Abbas, Division Senior Vice President, Emirates SkyCargo and Clive Sauve-Hopkins, CEO, Airport Operations, dnata

WCS 2025: Industry leaders align with growth, resilience

18th World Cargo Symposium (WCS) 2025, hosted by IATA, brought together cargo leaders and industry players, allowing trade and logistics industry to collaborate and connect. The global forum reinforces the UAE's position as a central hub for connectivity, trade, and innovation in the aviation and logistics sectors.

CT Bureau

UAE took center stage as a global logistics powerhouse during the 18th IATA World Cargo Symposium (WCS) 2025, highlighting digitalisation, sustainability, and resilience in the Middle East.

The event became a launchpad for forward-thinking dialogue and partnerships across the cargo ecosystem. In the opening remarks, His Excellency Abdulla Bin Touq Al Marri, Minister of Economy, UAE, said, "We are proud to host this global gathering of thought leaders, industry innovators and the pivotal movement of aviation and logistics sectors as an international hub for connectivity, trade and innovation."

The exceptional contribution of Emirates SkyCargo and all our national carriers and logistics players for their role in strengthening the UAE's position. Let us use this forum to forge new partnerships, scale impactful solutions and turn our vision into globalisation, connectivity and free trade over fragmentation, polarisation and protectionism."

With the regional logistics players at the forefront, WCS 2025 showcased industry innovation in shaping a connected and sustainable global cargo ecosystem. Hosted by Emirates SkyCargo and dnata, the three-day event attracted influential voices including His Excellency Abdulla Bin Touq Al Marri, Minister of Economy, UAE; Badr Abbas, Divisional Senior Vice

The three-day event showcased industry innovation in shaping a linked and sustainable global cargo ecosystem

President, Emirates SkyCargo and Paul Griffiths, CEO, Dubai Airports.

CARGO GROWTH

Despite mounting global uncertainties, the industry stands resilient and vital to the global economy. "The UAE is a critical hub for global connectivity. And the benefits of its super connector role bring trade, tourism, investment, and jobs to the UAE. The in-

dustry is in good shape with a strong performance in 2024 showing cargo tonne-kilometres (CTKs) increased by 11.3 per cent and more growth expected through 2025. We will see continued strength throughout the year with its resilience and adaptability. The industry knows how to respond to uncertainty and can quickly pivot capacity to meet demand wherever it emerges," Willie Walsh, Director General, IATA, asserted.

"The Middle East is likely to grow by 7.5 per cent this year, positioning itself as a link in global supply chains. This momentum reflects the region's investment in infrastructure, connectivity, and innovations across its aviation and cargo hubs, air cargo may reach 72.5 million tonnes as

87 per cent of international imports remain untouched by new tariffs. Air cargo continues to play a significant role with over 72 million tonnes forecast to move by air in 2025,” said Maya Marciniak, Senior Economist, Policy Analysis, IATA.

“We are also collaborating closely with the Dubai government on the transformation of Al Maktoum International Airport into the world’s largest cargo hub. Once complete, the facility will be able to handle 12 million tonnes of cargo annually—three times our current capacity. The logistics district will become a thriving base for global cargo and shipping companies, supporting Dubai’s vision to become a leading multimodal cargo hub, seamlessly integrating air, sea, and land transport. This is not just about keeping pace with growth—it is about shaping the future of global



Saudia team during World Cargo Symposium

logistics,” Abbas, Divisional Vice President, Emirates Sky-Cargo, commented.

SAFETY AS TOP PRIORITY

“Whether supporting global trade, enabling e-commerce, or delivering vital humanitarian aid, the value of air cargo has never been clearer. To meet customer expectations and navigate an increasingly complex environment, the air cargo industry must continuously strengthen safety and security, fast-track digitalisation, and deliver on its sustainability commitment,” said Brendan Sullivan, Global Head, Cargo, IATA, at the opening of WCS 2025.

“The industry is best placed to understand its operations and the associated safety and security risks. But governments have infinitely more resources, particularly in intelligence gathering. The best results come when gov-

ernments and industry work together,” he added.

DIGITALISATION

IATA reaffirmed the pivotal role of ONE Record as the industry’s unified standard for end-to-end digital data exchange, enabling efficiency, regulatory compliance, and transparency across the air cargo supply chain. The event underscored the importance of e-commerce, which comprises 20 per cent of air cargo volumes and is likely to reach one-third by 2027, within an US\$ 8 trillion global market.

“ONE Record is a foundational shift in how we share, manage, and trust data across the supply chain. The airlines representing 72 per cent of global air waybill volume are on track to implement it. More than 100 IT providers and 10,000 freight forwarders are already aligned. To achieve full value, implementation must accelerate across

With half of global cargo flying in belly-holds, efforts to reduce emissions and recycle ULDs are crucial

all stakeholders, and governments must recognise ONE Record in their regulatory frameworks,” said Sullivan.

SUSTAINABILITY

WCS 2025 highlighted sustainability and digital transformation go hand in hand. With half of global cargo flying in passenger belly-holds, efforts to reduce emissions, minimise single-use plastics, and recycle ULDs are crucial. With a net-zero carbon target by 2050, the industry faces annual decarbonisation costs worth US\$ 174 billion.

“We are committed to net zero by the year 2050. But the ramp-up of SAF, our strongest lever, has been disappointing. The major fuel producers have been slow-walking, or sidelining, planned investments in Sustainable Aviation Fuel. Aircraft makers have backed off their commitments for medium-term delivery of hydrogen-powered aircraft,” Sullivan said. The air cargo industry’s path forward requires collaboration and a commitment to innovation and sustainability. Air cargo is not just about moving goods—it is shaping the future of global commerce. 🌍

KEY POINTS

- 7.5%** ME cargo growth forecast for 2025
- 72.5mn tonnes** Air cargo forecast for 2025
- 12mn tonnes** Future cargo capacity at Al Maktoum Airport
- US\$ 174bn per year** Amount for net-zero emissions by 2050



Industry professionals exchanging insights and ideas on air cargo and logistics during the event

WCS 2025 concludes on innovation and sustainability

The 18th World Cargo Symposium 2025, held by IATA, brought together global air cargo and logistics leaders to foster connections, collaboration, and dialogue shaping future of global cargo. This premier forum underscores the UAE's strategic role as a central hub for connectivity, trade and innovation within the aviation and logistics sectors.





Fluent Cargo, Xeneta to boost freight routing, decision-making

Fluent Cargo has partnered with Xeneta to improve freight routing and pricing decision-making. This collaboration seeks to transform businesses by providing them with comprehensive market intelligence and improved routing capabilities, critical in today’s complex freight landscape.

CT Bureau

With market stability a priority, Fluent Cargo and Xeneta offer businesses the tools necessary to navigate a rapidly changing environment. The market agency’s expertise in freight rate benchmarking and market analytics complements Fluent Cargo’s robust platform, which provides users with access to a range of shipping routes and carriers.

“By partnering with Fluent Cargo, We are enhancing our

brand awareness and introducing our best-in-class market data to a broader audience, empowering more businesses to make smarter, market-informed decisions. We see this partnership opening doors for solutions, such as indexing and paving the way for transformative tools that will gain traction across the industry,” George Thomas, Chief Revenue Officer, Xeneta.

Fluent Cargo’s platform is designed to streamline the decision-making process for shippers. Users can input



Archival Garcia
CEO
Fluent Cargo

“The partnership marks an exciting step forward in our mission to simplify cargo transportation for shippers.”

up-to-date information available. The integration of Xeneta’s market data with Fluent Cargo’s routing capabilities will create a comprehensive solution for businesses, offering a blend of competitive rate benchmarking, market insights, and actionable visibility that will enable smarter and more informed decisions. As a result, the partnership aims to simplify cargo transportation for logistics providers and shippers and introduces a range of innovative tools. These include derivatives and the development of cutting-edge procurement strategies, which are likely to drive industry-wide transformation.

details such as an airport, seaport, city, or country and instantly access a variety of route options and carriers. This tool enables businesses to identify the most efficient and cost-effective solutions for their shipping needs, offering an advantage in a market where speed, cost, and carbon footprint play pivotal roles in decision-making.

On the other hand, Xeneta’s platform provides the world’s largest dataset of real-time and on-demand ocean and air cargo rates, allowing businesses to benchmark them against the most

Highlights

- **Fluent Cargo teams up with Xeneta**
- **Enhances market intelligence for air cargo decisions**
- **Combines cargo rate benchmarking with routing solutions**
- **Focuses on improving market stability post-fluctuations**

Benefits

- **Provides real-time and on-demand market data**
- **Enables smarter decision-making with actionable insights**
- **Supports innovative tools such as derivatives and procurement**
- **Improves efficiency in cargo planning and execution**



“The partnership marks an exciting step forward in our mission to simplify cargo transportation for shippers and logistics service providers worldwide. The partnership provides us with valuable market pricing information that combined with our schedules and routing will provide our user base with the best options available based on speed, cost and carbon footprint. This collaboration will help our vision to precious information to users for all things cargo to allows them to plan and manage shipments more efficiently,” Archival Garcia, CEO, Fluent Cargo, said.

SolitAir expands wings: New cargo routes to Kuwait, Bahrain

The launch of SolitAir's regular services to Kuwait and the Kingdom of Bahrain marks a milestone in the carrier's growth journey. These high-yield trade routes are crucial to our strategy of connecting Dubai with key hubs across the Global South, says Hamdi Osman, Founder and CEO, SolitAir.

In a move that reinforces Dubai's position as a global logistics hub, SolitAir—the UAE's only dedicated cargo airline—has launched new regular cargo services from Dubai World Central (DWC) to Kuwait, Kuwait to Bahrain, and Bahrain back to DWC, that will commence soon. This expansion marks

from freight forwarders, e-commerce platforms and integrator airlines across the Middle East, Central Asia, Africa and the Indian Subcontinent.

To support this growth, SolitAir has appointed regional players to strengthen its market presence: Al Hayat International for Air Ship-

years of experience and a customer-first approach, ensuring seamless service across the new markets.

“The launch of our regular services to Kuwait and the Kingdom of Bahrain marks a significant milestone in SolitAir's growth journey. These high-yield trade routes are



Hamdi Osman
Founder and CEO
SolitAir,



HO Talal Al Jeri, Chairman and CEO, Al Jeri Holding Group and Hamdi Osman sign an agreement

another milestone in the airline's mission to build a robust express cargo network across the Global South.

The new multi-sector route will operate regularly, directly linking DWC with Kuwait International Airport and Bahrain International Airport, improving connectivity between major trade corridors within the GCC region. The expansion reflects SolitAir's commitment to providing efficient, reliable airport-to-airport cargo services to meet the surging demand

ping as its General Sales Agent (GSA) in Kuwait and International Agencies Company Limited (Intercol) as its GSA in the Kingdom of Bahrain. Both partners bring

SolitAir serves cities such as Riyadh, Dhaka, Hong Kong, Mumbai, Karachi and Istanbul, and a charter up to Erbil

crucial to our strategy of connecting Dubai with key hubs across the Global South,” said Hamdi Osman, Founder and CEO, SolitAir, emphasising the importance of the move.

This is not the airline's first foray into high-demand routes. SolitAir already serves major cities including Riyadh, Dhaka, Hong Kong, Mumbai, Chennai, Karachi and Istanbul, with additional charter services to Erbil. Its fleet, which includes three Boeing 737-800 and 737-400 BCFs, is set to grow signifi-

“These high-yield trade routes are crucial to our strategy of connecting Dubai with key hubs across the Global South.”

cantly, with four more aircraft expected by the end of this year and plans to operate 20 aircraft by 2027. Operating from 220,000-square-foot facility at DWC, SolitAir is well-equipped to handle specialised cargo from temperature-sensitive pharmaceuticals to hazardous materials and time-critical e-commerce shipments.

With its recent AOC from the General Civil Aviation Authority, SolitAir is solidifying its reputation as a regional leader in air cargo. As global supply chains evolve and e-commerce accelerates, its expansion into Kuwait and the Kingdom of Bahrain is a timely response to growing demand and a clear signal of its ambitions in the fast-changing logistics landscape.

Now, autonomous robots for last-mile delivery in Dubai

Yango Group has partnered with ROOTS, a food tech and retail firm, to revolutionise last-mile delivery (LMD) in Dubai using autonomous robots. It marks a step forward in integration of robotics in logistics. Robots are designed to navigate, plan their routes and provide a seamless delivery experience for customers.

CT Bureau

Yango Group has partnered with ROOTS, a food technology and retail firm, to revolutionise last-mile delivery (LMD) in Dubai using robots. The robots are built to navigate the city efficiently, delivering groceries within a two-kilometre radius in under 30 minutes. They are equipped with advanced technology, including a high-precision city map,

neural networks for recognising traffic lights, road signs, and others. This service was officially launched in Sobha Hartland, Dubai, after Yango Group obtained a license from the Roads and Transport Authority (RTA) to deploy cutting-edge technology.

The robots feature a soft suspension with six driving wheels, enabling them to climb curbs up to 10 centimetres high. The robots' cargo compartments have a 60-litre capacity, allowing them to carry multiple products such as yogurts, milk bottles, fresh fruits, pre-packed salads, and meals, all stored at optimal temperatures to maintain freshness.

"We are excited to provide our community in Sobha Hartland with this innovative delivery option from Yango Group. It is a gamechanger for local retail delivery, which benefits everyone by reducing delivery time and supporting sustainability efforts while giving people yet another option to access fresh organic

products," Florian Jansen, Founder, ROOTS, said.

The process of using this option is straightforward. Users can place orders through ROOTS' website at go-roots.ae, selecting the robots' delivery at checkout. Once the order is ready, the autonomous robot is dispatched to the destination. Upon arrival, the users receive a notification via WhatsApp, alerting them to retrieve their order. Designed to handle the unique weather conditions of the Middle East, these robots align with the Dubai Autonomous Transportation Strategy. The strategy aims to convert 25 per cent of the city's transportation to autonomous modes by 2030, ultimately reducing emissions by 30 per cent.

"Dubai is committed to promoting smart mobility solutions that improve urban life and prioritise sustainability. The introduction of self-driving delivery robots reflects the authority's vision of building a seamless transportation system based on modern tech-

nology, which contributes to reducing congestion and the resulting carbon footprint," Ahmed Bahrozian, CEO, The Public Transport Agency, emphasised. "We are thrilled to collaborate with our partners

Once the order is ready, the robot is dispatched and upon arrival, the users get a WhatsApp message

and advance autonomous delivery technology in Dubai, offering the people an innovative and seamless way to receive their goods. We look forward to partnering with more local businesses and advancing Dubai's vision to embrace autonomous transportation and sustainability," said Islam Abdul Karim, Regional Head, Yango Group Middle East.

The launch of autonomous robots in Dubai is part of Yango Group's broader strategy to expand partnerships in the region. The company recently launched Yango Tech, a B2B AI ecosystem offering innovative business solutions, including tools to streamline logistics and enhance LMD efficiency. Yango Tech's mission is clear: To help biz improve operations and customer experiences through advanced AI-powered tools. With a focus on sustainability, this partnership with ROOTS represents a milestone in Yango Group's goal to support the future of autonomous transportation and technology-driven logistics.



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RwandAir CARGO

Emirates launches **solution** for faster door-to-door deliveries

Emirates unveiled Emirates Courier Express, an advanced end-to-end delivery solution designed to transform the express shipping industry. By leveraging its extensive fleet of over 250 widebody aircraft, Emirates Courier Express offers fast and seamless door-to-door delivery, says **Badr Abbas, Divisional Senior Vice President, Emirates SkyCargo.**

 CT Bureau

Recognising the need for an evolved express delivery model, Emirates collaborated with global customers to finetune this offering before its launch. Over the past year, Emirates Courier Express has

Emirates Courier Express operates like a pax airline. Packages travel from the origin to destination

transported thousands of packages from the UAE, the Kingdom of Saudi Arabia, Kingdom of Bahrain, Kuwait, Sultanate of Oman, South Africa, and the UK, achieving an average delivery time of less than 48 hours.

“Emirates Courier Express is an evolution in how we move goods across the globe at a speed and at a scale. Building on our world-class and well-established infrastructure, and reimagining traditional logistics processes where necessary, this innovative solution does not just meet the Emirates Gold Standard of reliability and excellence, but sets a new benchmark for what is possible,” said Badr Abbas, Divisional Senior Vice President, Emirates SkyCargo.

UNIQUE DELIVERY MODEL

Unlike traditional logistics providers that rely on a hub-and-spoke model, where packages make



multiple stops before reaching its destination, Emirates Courier Express operates more like a passenger airline. Packages travel directly from the origin to the destination, significantly reducing transit time and handling.

This direct connectivity is combined with a range of service levels, including:

- Next-day urgent delivery of time-sensitive shipments
- Two-day premium service for reliable express shipping
- A pipeline of new and innovative delivery solutions tailored to various industry sectors

With initial operations in seven key markets, the service is set to expand rapidly. Wherever Emirates flies, Emirates Courier Express can deliver, providing businesses with unmatched global reach.

SEAMLESS INTEGRATION

Emirates Courier Express is positioned to handle volume fluctuations caused by seasonal demand, while maintaining cost stability, giving customers the confidence to plan. The service is backed by a trusted global partner network for customs clearance and last-mile delivery, dedicated logistics specialists catering to firms such as fash-

ion, electronics, and health-care and cool chain capabilities for transporting sensitive medical supplies.

“Emirates Courier Express is the result of challenging the status quo. Along with the industry, we watched the increasing volumes of cross-border shipping and challenged ourselves to find a better way to transport these goods faster and more efficiently,” commented Dennis Lister, Senior Vice President, Product and Innovation, Emirates SkyCargo.

CUSTOMER-CENTRIC EXPERIENCE

Designed for ease of business, Emirates Courier Express is fully digital. The airline’s technology integrates seamlessly with customer software, offering real-time tracking and automated updates, transparency from pickup to delivery and bespoke shipping solutions for specific logistics needs. Emirates Courier Express set to become a gamechanger in the express delivery sector, with its unrivaled network and advanced technology. 

Highlights

- Direct shipping model for faster transit
- Less than 48-hour average delivery time
- Next day and two-day service options
- Expanding beyond initial seven markets

Innovation

- 250 aircraft for global reach
- Trusted partners for last-mile delivery
- Fully digital platform with real-time tracking
- Specialised solutions for sensitive shipments

Airport Show 2025 highlights aviation technology, innovation

The Airport Show to be held from 6 to 8 May at Dubai will showcase technologies to drive transformation of the aviation sector in the Middle East. The show will explore how airports leverage technologies, such as biometrics, video surveillance systems, and AI-powered solutions, to enhance security and streamline operations.

CT Bureau

The Airport Show 2025 draws in professionals, leaders, and innovators, featuring conferences, summits, and networking opportunities designed to address the latest in smart baggage handling, biometric screening, and cloud-powered airport management. The event will be a vital platform for the Middle East, Africa, and South Asia region as airport development projects worth US\$1.3 trillion are readying to take off.

His Highness Sheikh Ahmed bin Saeed Al Maktoum, President, Dubai Civil Aviation Authority, Chairman, Dubai Airports, Chairman and Chief Executive, Emirates Airline and Group, said, "The airport show has evolved into a prominent B2B platform and a driving force for the airport industry to source their requirements, learn about fast-changing business dynamics and disruptive technologies. This event will provide a unique opportunity to delve into the latest advancements in airport



His Highness Sheikh Ahmed bin Saeed Al Maktoum
President, DCAO, Chairman, Dubai Airports, Chairman and Chief Executive, Emirates Airline and Group

“The event has evolved into a B2B platform and a driving force for the airport industry to source their requirements.”

sustainability, digitalisation, and urban air mobility.”

One of the themes includes the future of airport security, an issue that has become more pressing in air traffic and se-

curity threats. The show will explore how airports leverage new technologies, such as biometrics, video surveillance systems, and AI-powered solutions, to enhance security and streamline operations.

“Tech has become main factor for airports to ensure security and safety of facilities, ease of travel, and seamless journeys. Along with investing in best-in-class security technology, we keep our staff trained to keep our airports ahead of others by facilitating smooth passenger flow 24x7. At the event, airport security personnel will be able to have a closer look at the newest technologies hitting the market and gain insight into the future of the industry,” explained Colonel Eng. Marwan Mohammad Singel, Director, Dubai Civil Aviation Security Center, Dubai Police.

With the global airport security market expected to reach US\$38 billion by 2032, the event will focus on the emerging trends in airport security, passenger experience, automation, and sustainability, feature the eighth edition



May Ismail
Event Manager
RX

“The event will facilitate firms to showcase their technologies and innovations designed to enhance airport operations.”

of Airport Security Middle East for addressing the current challenges, emerging threats, and future requirements for airport security.

“In the technology-driven era, the focus for airport operators is on thriving rather than simply surviving. The B2B platform will facilitate firms to showcase their cutting-edge technologies and innovations designed to enhance airport operations, facility expansion, safety enhancement, improve passenger experiences and sustainability, and widen automation,” said May Ismail, Event Manager, RX, said. The show will spotlight innovations such as AI-driven security systems that provide real-time surveillance, enhance threat detection, and improve the overall efficiency of security operations. 🚀



CargoAi launches **new tool** to simplify cargo bookings

CargoAi has launched a platform to help airlines manage interline cargo bookings. CargoMART Interline is designed to streamline a traditionally manual and fragmented process, bringing efficiency and scalability to an industry long reliant on email communications and telephone calls for interline bookings, says **Matt Petot, CEO, CargoAi**.

CT Bureau

CargoMART Interline is now live with several airlines, including Emirates SkyCargo, marking a milestone in the digitisation of the air cargo industry. The platform facilitates instant checking and booking of interline capacity, removing the need for lengthy telephone calls or email exchange-

The new tool aims to change this shift by offering a digital solution changing the booking process

es. This automation allows airlines to optimise revenue, unlock additional capacity with minimal effort, and create new revenue opportunities, setting the new industry standard for interline air cargo management.

For decades, the air cargo industry struggled with inefficiencies tied to manual interline booking methods. Airlines would rely on fragmented systems, email com-

munications, and telephone calls to finalise interline bookings, which often led to operational bottlenecks, missed revenue opportunities, and limited scalability. These outdated methods were cumbersome and hindered the growth potential of many air cargo carriers.

CargoMART Interline aims to change this paradigm shift by offering a digital solution transforming the interline booking process into a secure, efficient and seamless operation. One of the significant benefits of CargoMART Interline is its ability to instantly check and book interline capacity. In the past, the airlines had to rely on manual processes, which often led to delays and inefficiencies.

With the new platform, these tasks are automated, allowing for quicker and more accurate decisions. The new tool optimises revenue by creating seamless interline partnerships, making it easier for airlines to unlock additional capacity without the need for complex negotiations or technical barriers. As part of its design, CargoMART Interline was developed in collaboration with Emirates SkyCargo,



Matt Petot
CEO
CargoAi

a key player in the industry. The platform was tested with Emirates SkyCargo's operations, ensuring that it could meet the high standards required by a cargo carrier.

CargoMART Interline is not exclusive to Emirates SkyCargo and it is not designed for rapid adoption by any airline with API connectivity. Currently, 107 airlines are available through CargoAi, allowing for quick implementation with minimal technical effort.

Matt Petot, CEO, CargoAi, highlighting the importance of this development, stating, "As an industry, we can no longer afford the inefficiencies of traditional interline booking. With Car-

“Airlines can scale their relations, maximise revenue, and prepare for an era where forwarders can book the interline capacity.”

goMART Interline, airlines can scale their partnerships effortlessly, maximise revenue, and prepare for a new era where forwarders can directly book interline capacity." He added, "Emirates SkyCargo has been instrumental in the development of this tool, and we are excited to extend its benefits to the entire air cargo community."

Apart from its functionality in managing interline bookings, the tool is built upon success of CargoMART offering the airlines a suite of tools to promote cargo capacity, optimise routes, and increase the load factors. With features such as CargoMART Promote, Interline, and Loadboard, the airlines can increase visibility, reduce operational inefficiencies, and increase revenue—throughout an intuitive and user-friendly platform.



Impact

- Streamlines operations, reducing manual tasks
- Unlocks new revenue opportunities for airlines
- Easy scalability with API connectivity
- Prepares for direct bookings by freight forwarders

Features

- Instant interline capacity checks and bookings
- Automates traditionally manual interline processes
- Seamless integration with airline systems
- No heavy IT investment required for onboarding

Pioneering sustainable freight mobility through technology

DP World has joined Einride for integrating cutting-edge technology to electrify and automate operational flows, improving efficiency and sustainability. This initiative marks the deployment of electric, autonomous freight mobility in the Middle East, operating 24x7 to transform regional logistics.

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The collaboration between DP World and Einride facilitates around 1,600 container movements per day, powered by a fleet of 100 connected electric trucks. These trucks will be operated through the Einride Saga platform designed and enhancing the efficiency of electric and autonomous road freight transport.

The pilot project for autonomous driving is scheduled for 2025, positioning Jebel Ali as a hub for sustainable and technologically advanced shipping solutions. Once fully operational, the partnership is projected to yield substantial environmental benefits. The fleet will help save up to 14,600 tonnes of carbon dioxide equivalent (CO₂e) annually and 158 tonnes of nitrogen oxides (NOx) per year.

As a result, the project will contribute significantly to reducing emissions, setting a new benchmark for green lo-



Once operational, the partnership is projected to yield substantial environmental benefits

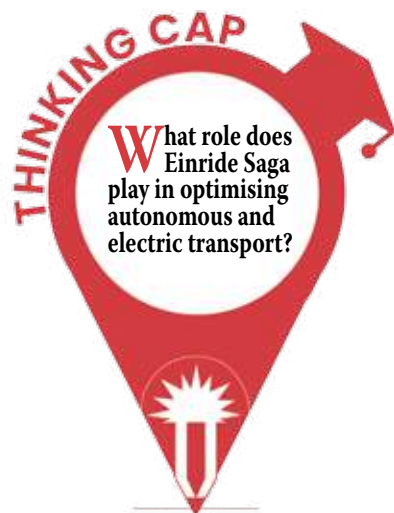
gistics and sustainable trade in the Middle East.

“Einride and DP World are driving a paradigm shift in the landscape of freight mobility

in the Middle East. Our partnership underscores a shared dedication to sustainability and innovation, merging our expertise in electrification and autonomous technology with DP World’s global logistics leadership. By reshaping container transportation in Jebel Ali Port, we aim to set a new standard for sustainable transport practices, curbing carbon footprint thus marking the effectiveness of combining visionary ideals with decisive action, paving the way for a more resilient future,” Robert Falck, CEO and Founder, Einride, commented.

ing Director, DP World GCC, said. This initiative is part of a collaboration between Einride and the UAE government to drive sustainable shipping. Its ecosystem, including electric and autonomous vehicles, charging infrastructure, and transformative technology, will be deployed across the Falcon Rise network, leaping toward sustainable freight mobility. The deployment of electric and autonomous freight mobility at Jebel Ali, DP World, and Einride is setting a precedent for the future of air freight transport.

“DP World is committed to making trade faster, sustainable and our partnership with Einride aligns perfectly with our vision. We have already progressed in electrifying and automating our terminals at Jebel Ali Port, and by leveraging Einride’s cutting-edge technology, we can take that to the next level. Our partnership will drive greater operational efficiencies, further decarbonise terminal operations, and pioneer greener practices for the logistics sector,” Abdulla Bin Damithan, CEO and Manag-





flynas expands with direct cargo flights from Entebbe

flynas has launched the first-ever direct cargo flights between Entebbe, Uganda and Riyadh, a development poised to transform the flow of farm goods between East Africa and the Gulf region. For Flynas, this move is part of a broader African expansion strategy under Saudi Arabia’s Vision 2030, says **Wail Dagash, CEO, flynas’ GSSA, Uganda.**

 CT Bureau

The new route provides a total of six tonnes of weekly cargo capacity, operating thrice a week on Mondays, Thursdays, and Saturdays. Each flight is equipped to carry two tonnes of freight, with a focus on time-sensitive perishables such as fresh produce, chilled fish, vegetables, and other general cargo, of-

fering Ugandan exporters a faster, more reliable gateway to Middle Eastern markets.

Wail Dagash, CEO, Jet Fresh Cargo, flynas’ GSSA, Uganda, emphasised the transformative impact of the new route. “For years, logistics have posed a barrier to trade. But now, we have a direct, reliable lifeline to a major Middle Eastern market. This model can evolve to serve the entire GCC region.”

The direct flights mark a vital step in reducing delivery times and boosting trade efficiency. These flights do not transport cargo—they carry culture and connection,” he added. This direct air bridge comes at a strategic moment. In 2023, Uganda’s exports to Kingdom of Saudi Arabia were valued at US\$ 8.18 million, led by chilled fish (US\$ 3.81 mn), coffee (US\$ 1.37 mn), and

a growing variety of fruits, vegetables, and dairy. flynas initiative could be the catalyst

Awards, flynas is well-positioned to drive this change. With Uganda’s exports to KSA

Each flight is equipped to carry two tonnes of freight, with a focus on time-sensitive perishables such as fresh produce, chilled fish, vegetables and other general cargo

Uganda needs to scale up its export volume.

For flynas, this move is part of a broader African expansion strategy under Saudi Arabia’s Vision 2030. After starting passenger flights to Entebbe in January 2025, the airline is deepening its regional ties through cargo services. With a global network of 30 countries, 1,500 weekly flights, and a reputation bolstered by accolades from Skytrax and the World Travel

growing at 10 per cent annually and an 150,000 Ugandans living in the Kingdom, the route is a bridge for economic and cultural exchange. “The window is open—our farmers and exporters must step through. Let us use this corridor wisely,” Dagash added. The direct route between Uganda and KSA would expand to a pan-Gulf corridor for East African goods and trade dynamics, promoting local farmers and producers, and setting the African-Gulf cooperation. 🇸🇦

AT A GLANCE

6 tonnes
Weekly cargo capacity

3 flights
Per week

2 tonnes
Per flight capacity

10%
Annual export growth rate

Endurance horses transported to Kingdom of Saudi Arabia

Endurance horses are valuable, and their transportation demands the highest standards of care and professionalism. Magma Aviation and Intradco Global have executed transportation of 34 endurance horses to AlUla, for the AlFursan Endurance Cup, says **Peter Kerins, CEO, Magma Aviation**.



During the flight, grooms communicate with the pilots, ensuring the horses remain comfortable

Intradco Global, with over 30 years of experience in equine transportation, is recognised as the world's leading air charter specialist for horse transportation.

During the flight, the grooms communicate constantly with the pilots, ensuring the horses remain comfortable. They provide fresh water and hay, while monitoring the animals for signs of stress. Smooth takeoffs and landings are prioritised to minimise discomfort for the animals.

"We specialise in transforming complex travel needs into seamless journeys. For the Al Fursan Endurance Cup, our team went above and beyond to ensure the horses received the highest standard of care. Our collaboration with Magma Aviation strengthens our ability to deliver exceptional service and uphold the safety and comfort of the animals throughout their transport," Charlie McMullen, Chief Executive Officer, Intradco Global, commented.

Magma Aviation and Intradco Global strictly adhere to the International Air Transport Association Live Animals Regulations (LAR), ensuring compliance with the highest standards of safety and humane treatment. 🐾

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Equine logistics requires planning and attention to every stage of transportation. Pre-flight operations begin with selecting the correct horse stalls, ensuring they are lined with wooden shavings for comfort and hygiene. Pilots and loadmasters work with professional grooms to ensure proper loading, and balancing of the air-

craft, while securing the stalls correctly. The cargo-hold environment is managed, with appropriate ventilation and temperature controls to ensure the horses' well-being.

"We are proud to partner with Intradco Global for the meticulous transport of en-

durance horses for the Al Fursan Cup. This operation exemplifies our ability to meet the requirements of specialised cargo flights, ensuring every aspect of the journey is managed with the utmost precision and care for the animals' welfare," Peter Kerins, CEO, Magma Aviation, emphasised.



Etihad Cargo hosts partners at networking event in Dubai

Etihad Cargo organised a vibrant networking event for their partners and agents in Dubai, bringing together important stakeholders from across the industry. The evening fostered meaningful connections, encouraged collaboration, and celebrated the growth of the air cargo and logistics community in the UAE.





Maintenance & automation drive seamless operations

Martin Bremen, Managing Director, DIMOS FZCO, shares insights, in an interview with **CARGO talk**, on how predictive maintenance, technology integration, and advanced systems changing air cargo operations. He also discusses the role of automation in shaping the future of material handling and logistics solutions.



How do you minimise unexpected breakdowns in air cargo industry?

Minimising unexpected downtimes begins with a robust preventive maintenance schedule. These scheduled activities help us identify and resolve potential issues before they lead to failures. Our systems are designed with redundancy, ensuring if one component goes offline, another can take over seamlessly.

We use control and monitoring systems that track performance in real-time. With VPN-enabled remote access, our engineers can diagnose and address issues from off-site locations. For DIMOS-manufactured products, we incorporate digital twins, allowing us to conduct failure analysis remotely, even before a technician arrives on-site.

Share some of the predictive maintenance strategies you employ to prevent equipment failures?

At DIMOS, we specialise in ULD handling systems and devices. Predictive maintenance



Martin Bremen
Managing Director
DIMOS FZCO

“Internet of Things sensors monitor temperature and operational conditions, allowing us to track wear and tear in real-time.”

in these systems involves data analysis and condition monitoring. For example, IoT sensors monitor temperature and operational conditions, allowing us to track wear and tear in real-time. One specific implementation is in our electric monorail systems, where we monitor the thickness of current collectors. When the thickness falls below a pre-defined threshold, an alert is triggered, prompting replace-

ment before the failure occurs. This proactive approach reduces unplanned downtimes and enhances overall system reliability.

What are maintenance recommendations to ensure system longevity?

Maintenance requirements vary based on customer-specific needs, including operational throughput and environmental conditions. We integrate maintenance planning into the design and documentation phase, developing customised schedules for daily, weekly, monthly,

We conduct regular health checks, ensuring software versions are up to date. This applies to operational software and PLC firmware and server operating systems. By proactively upgrading these technological systems before they get outdated or complete shelf life, we prevent compatibility issues and operational disruptions.

How do you foresee the impact of AI, IoT and technology on the air cargo industry?

The market is experiencing growth, and 2025 looks promising for the air cargo



quarterly, and annual maintenance activities.

Predictive maintenance is increasingly in demand, especially for new systems where sensors can be integrated. Retrofitting existing systems, however, presents more complexities due to additional hardware and integration requirements. We also observe a trend toward the customers outsourcing more of their maintenance responsibilities, with the company taking over first- and second-level maintenance tasks.

industry. In our sector of material handling solutions, we see two key trends: Business expansion and the need for refurbishing ageing systems, particularly in the Middle East region, where many have been in operation for more than a decade. This combination of industry growth and demand is driving a booming market. The adoption of Internet of Things and Artificial Intelligence, and automation is accelerating. We anticipate advancements in these particular areas, leading to efficient, intelligent, and cost-effective operations.

Maintenance

- Preventive schedules reduce downtime risks
- Digital twins enable remote failure analysis
- IoT sensors track real-time equipment wear

Tech trends

- AI and IoT boosting cargo efficiency
- Automation drives cost-effective operations
- growth through system refurbishments rising

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FedEx Surround® launches AI-powered monitoring in UAE

FedEx Surround® has been introduced, an intelligent monitoring and intervention system in the UAE. It enhances logistics and supply chain management by providing near real-time visibility, AI-driven predictive analytics, and advanced handling capabilities.



The dashboard integrates with SenseAware ID device, enabling near real-time global visibility

gate potential disruptions, enhancing decision-making and ensuring peace of mind every step of the way,” Tatiwala said.

FedEx Surround® aligns with the company’s broader strategy of leveraging smart innovation to support global commerce. The system seamlessly integrates with other digital tools offered by FedEx, such as FedEx Delivery Manager, which provides customisable delivery options and alerts, and the FedEx Import Tool, which simplifies import processes to enhance efficiency and compliance. By combining AI-powered analytics, real-time intervention, and a proactive approach to logistics, FedEx Surround® supports businesses in handling their shipments.

CT Bureau

The launch of FedEx Surround® in the UAE is set to transform how businesses monitor and manage their shipments, ensuring reliability and control.

“At FedEx, we are innovating with data-backed intelligent solutions to meet the evolving needs of our customers. We are learning from the millions of packages moving through our network each day, identifying patterns, trends, and cause-effect relationships and using these insights to enhance our services in a more focused way,” said Nitin Navneet Tatiwala, Vice President, Marketing and Air Network, FedEx Middle East, Indian Subcontinent, and Africa.

FedEx Surround® provides businesses with three critical benefits: Flexibility and control, value, and peace of mind. This solution enables users to predict potential disruptions

in the shipping process, allowing proactive decision-making to minimise delays and ensure seamless delivery. The AI-powered dashboard integrates with the multi-sensor SenseAware ID device, enabling near real-time global visibility.

With three service levels—Select, Preferred, and Premium—FedEx Surround® caters to various industries, including healthcare, aerospace, automotive, and high-tech. These industries, which often rely on just-in-time deliveries and sensitive shipments, benefit immensely from AI-driven insights and interventions.

FEATURES

❖ **Flexibility in handling:** Ensuring critical shipments move through the network without unnecessary delays.

❖ **Cold chain support:** Essential for industries such as healthcare, where temperature-sensitive shipments require precise handling.

❖ **In and out of network intervention:** Allows FedEx teams to address disruptions, ensuring delivery reliability.

“The launch of FedEx Surround® is a gamechanger for businesses relying on just-in-time delivery and critical shipments. It empowers businesses to intervene in real-time, ensuring that shipments are not only monitored but also actively managed to miti-

Key Benefits

- DHL acquires 100% of CRYOPDP
- Strengthens DHL's pharma logistics capacity
- Cryoport and DHL form strategic partnership
- Expands services for biopharma and clinical trials

Advanced Features

- **Prioritised handling-** Faster transit for critical shipments.
- **Cold chain support-** Ensures temperature-sensitive shipment integrity.
- **Proactive intervention-** In-network and out-of-network disruption management.
- **Seamless integration-** Works with FedEx digital tools for efficiency.

QR Cargo unveils TechLift for semiconductor transport

QR Cargo announced its latest product innovation—TechLift. This pioneering service is designed to enhance the transportation of semiconductor products, a critical component in industries such as consumer electronics, high tech, AI, communications, satellites, and automotive sectors, says **Mark Drusch, Chief Officer Cargo, QR Cargo**.

 CT Bureau

As the demand for a specialised logistics solution increased, Qatar Airways Cargo (QR Cargo) pioneered TechLift, meticulously developed to cater to the unique handling requirements of these high-value and sensitive products to ensure safe and efficient transportation of semiconductors. It provides targeted shock absorption, ensuring safe transit for a range of semiconductor components such as integrated circuits, chipsets, microchips, urgent semiconductor manufactur-



Given the nature of these components, the transportation process must ensure they arrive in pristine condition

ing machinery, capital and testing equipment, doped chemicals, and wafer processing materials.

“Nearly every aspect of modern-day life relies on semiconductors—from

smartphones to data centres and cloud computing, to automotive, electric vehicles, and industrial applications, and now, to an ever-increasing extent, AI and IoT,” highlighted Mark Drusch, Chief Officer Cargo, QR Cargo.

Given the critical nature of these components, the transportation process must ensure they arrive in pristine condition. QR Cargo has leveraged its expertise to guarantee precision, reliability, and specialised handling techniques tailored to the semiconductor industry, he added.

TechLift provides key advantages such as higher loading priority, use of approved data loggers, and commodity-specific operational handling guidelines. To enhance protection, shipments are safeguarded from adverse weather conditions and can be paired with the carrier’s premium AirPlus Solutions:

- ❖ **Q-Climate:** Ensures optimal temperature control using refrigerated trucks equipped with advanced shock absorption, mitigating movement during ground transfers in Doha
- ❖ **Q-Plus:** Offers even higher loading priority, ensuring faster transit times
- ❖ **Q-Prime:** Guarantees the highest priority on capacity-constrained flights, coupled with continuous monitoring by Qatar Airways Cargo’s Control Tower.

“The carrier has invested heavily in high-tech equipment to create the best con-

ditions for semiconductor transportation. “We operate shock-absorbing 20-foot and 40-foot transport dollies in Doha, allowing us to offer a 90-minute minimum connection time and quick ramp transfer. And our extensive network enables full global reach. Whatever your semiconductor shipping needs, I am convinced no one does it better than our TechLift team,” Drusch added.



Unified registration to **simplify** logistics operations in Qatar

Qatar’s Ministry of Commerce and Industry and Ministry of Transport have introduced a regulatory reform permitting integration of land, maritime and air freight activities under a single commercial registration. This initiative aims to simplify procedures, reduce costs and enhance business environment for companies operating in logistics sector.

CT Bureau

The initiative of unified commercial registration is expected to streamline operations, reduce costs, and improve the overall business environment for logistics companies. A key component of this reform is the ability of freight sector companies to consolidate

their operations within a single warehouse, regardless of whether their activities involve air transport, land or maritime transport. This flexibility is poised to enhance efficiency and optimise resource utilisation.

“This initiative aims to simplify procedures, reduce costs and enhance the busi-

ness environment for companies operating in the logistics sector,” the MoCI announced on its official social platform.

To avail of the integrated registration, the MoCI specified the companies need to follow a structured process: They must add the activity to their existing commercial registration, obtain the necessary

licences from the relevant authorities, and submit a request for a commercial licence.

According to Invest Qatar, the nation’s freezones and Alogistics parks, coupled with advancements in information, communication, and technology (ICT), have played a vital role in establishing a robust and efficient logistics and





Recognising the significance of logistics in economic diversification, the MoCI has engaged with industry stakeholders. Last year, the ministry organised a round-table

Last year, the MoCI held a round-table with several logistics firms to address key challenges

discussion with several logistics firms to address key challenges and explore opportunities for sector improvements.

With the rapid expansion of logistics and e-commerce sectors, Qatar's Warehouse Management System (WMS) market is witnessing significant growth. According to the 6Wresearch, the increasing adoption of digital technologies in warehouse management is likely to drive efficiency and bolster the logistics ecosystem. 🇶🇦



supply chain network. These investments have positioned Qatar as a critical hub connecting major global markets. Invest Qatar has highlighted the country's unique advantage in connectivity. "Two-thirds of the world's population lives within eight hours of flight from the country, connecting 2.5 billion people and US\$ 8.5 trillion in combined GDP within 3,000 km," it stated.

MARKET GROWTH

Qatar's commitment to developing its logistics sector is reflected in the value of its transportation market, estimated to be around US\$ 9.9 billion. Industry projections

indicate Qatar freight and logistics market size will reach US\$10.14 billion in 2025 and is likely to grow to US\$ 13.49 billion by 2030, representing a CAGR of 5.89 per cent during the 2025-2030 period, as per Mordor Intelligence.



DHL, Cryoport boost pharma logistics, acquires CRYOPDP

Acquisition of CRYOPDP and extended partnership with Cryoport Incorporated will enable us to deliver integrated end-to-end solutions, enhancing our service capabilities. It will also enhance services in life sciences and healthcare supply chain solutions, says **Oscar de Bok, Chief Executive Officer, DHL Supply Chain.**

 CT Bureau

DHL Group and Cryoport, Inc. have announced a partnership vital for delivering critical pharma, biologics, and other high-value healthcare products. CRYOPDP, which handles over 600,000 shipments

DHL Supply Chain plans to build its Pharma Specialised Network solution by combining expertise courier services

annually and to meet specialises in providing ‘white glove’ courier services, was acquired by the DHL Group.

DHL is a major player in the life sciences and healthcare sector with as much as £5 billion in international revenue last year, views this acquisition as an opportunity to further solidify its presence in this rapidly growing market.



Oscar de Bok, CEO, DHL Supply Chain and Jerrell Shelton, CEO, Cryoport Inc., at the signing ceremony

“The acquisition of CRYOPDP is a pivotal move for our supply chain business as we aim to expand our Pharma Specialised Network to meet the evolving needs of clinical trials, biopharma, and cell & gene therapies. The acquisition of CRYOPDP and the extended partnership with Cryoport Inc., will enable us to deliver integrated end-to-end solutions, enhancing our service capabilities,” said Oscar de Bok, CEO, DHL Supply Chain.

As part of this acquisition, DHL Supply Chain plans to build its Pharma Specialised Network solution by combining CRYOPDP’s expertise in specialty courier services with the global air capabilities of DHL Express and DHL Global Forwarding. This combination will offer comprehensive, end-to-end solutions for the life sciences sector, allowing DHL to provide faster and reliable deliveries for sensitive and high-value products.

Supply Chain and CRYOPDP, presenting a substantial opportunity for Cryoport to further expand its reach to global growth markets such as Asia-Pacific and Europe, Middle East, and Africa,” Jerrell Shelton, CEO, Cryoport Inc., said. By integrating CRYOPDP’s expertise with DHL’s network and Cryoport’s leadership, the collaboration aims to enhance reliability and efficiency in the pharma supply chain. As the companies align, the project will meet the demands of clinical trials, biopharma, and cell and gene therapies.

“This partnership taps into the strong expertise of DHL’s



Acquisition & Partnership

- DHL acquires 100% of CRYOPDP
- Strengthens DHL’s pharma logistics capacity
- Cryoport and DHL form strategic partnership
- Expands services for biopharma and clinical trials

Future Impact

- Enhances global specialty courier network
- Supports growth in APAC and EMEA markets
- Aligns with DHL’s Strategy 2030 goals
- Awaits regulatory approvals for finalisation

JAS & Naqel focus on ways to enhance KSA logistics

JAS Worldwide and Naqel Express is set to focus on several key strategic initiatives—provision of multimodal logistics solutions, mitigation of supply chain disruptions—to bring together expansive global logistics network and expand KSA logistics sector.



CT Bureau

Naqel joins forces with JAS Worldwide to enhance its international reach, while deepening its presence in one of the Middle East's most dynamic markets. "This partnership marks an exciting milestone for JAS as we expand our presence in the Kingdom of Saudi Arabia. By combining our global reach with Naqel's deep-rooted regional expertise, we can unlock the full potential of the highly promising KSA market," Erwin Wittemaier, Area VP, JAS Middle East, said.

The partnership is set to focus on several key strategic

initiatives, including the development of trade lanes, provision of multimodal logistics solutions, and the mitigation of supply chain disruptions. These combined efforts aim to bring resilience and efficiency to the logistics ecosystem within the region.

Emphasising the alliance's strategic impact, **Dr. Sohail**

The partnership is set to focus on strategic initiatives, including the development of trade lanes

Choudhry, CEO, Naqel Express and Group Chief Commercial Officer, SPL, averred, "This partnership is a bold step towards strengthening our joint position in the region, opening new trade lanes and supporting our SPL Group vision to be a National Logistics champion, which reimagines logistics and enhances experiences for our customers."

The collaboration is aligned with Saudi Arabia's Vision 2030, which seeks to transform the Kingdom into a global logistics hub. By enhancing trade integration, accelerating economic diversification, and investing in sustainable logistics solutions, the JAS-Naqel part-

nership is poised to play a critical role in achieving these national objectives.



First ‘cohort’ in pharma logistics winter varsity

Pharma Logistics Winter University, which was set up in collaboration with Department of Health, Abu Dhabi (DoH), Etihad Cargo, Pharma.Aero, the University of Antwerp and Khalifa University, in Abu Dhabi, had its first cohort with 40 participants from top logistics bodies and varsities, says **Frank Van Gelder, Secretary General, Pharma.Aero.**

CT Bureau

The five-day immersive programme provided the group of participants with academic instruction, practical site visits, and sessions covering topics with firsthand insights into the latest developments in life science and healthcare logistics.

“With this inaugural edition, we have seen firsthand the value of industry-academic collaboration in preparing the next generation of pharma logistics leaders. By bringing together academic institutions, industry experts, and young talent, we are not only addressing current workforce challenges but also equipping the sector with skilled professionals who can navigate its evolving complexities,” Frank Van



Frank Van Gelder
Secretary General
Pharma.Aero,

“By bringing together academic institutions, industry experts, and young talent, we are addressing workforce challenges.”

Gelder, Secretary General, Pharma.Aero, said.

Participants gained experience in learning about the roles of supply chain stakeholders, logistics certification processes, and quality management practices, with emphasis on the UAE’s strategic investments in healthcare infrastructure. The discussions delved into advanced cold chain monitoring technologies and complexities of last-mile logistics.

Dr. Asma Ibrahim Al Mannaei, Executive Director, Health Life Sciences Sector, Department of Health, Abu Dhabi, said, “The completion of the programme reflects Abu Dhabi’s commitment to advancing healthcare logistics and innovation in pharma supply chains. By equipping



Dr. Asma Ibrahim Al Mannaei
Executive Director, Health Life Sciences Sector, Department of Health, Abu Dhabi

“Completing the programme reflects Abu Dhabi’s commitment to healthcare logistics & innovation in pharma supply chains.”

professionals with the expertise to drive advancements in areas such as cold chain management, cell and gene therapy, and oncology, we reaffirm our commitment to a resilient, forward-thinking healthcare ecosystem.”

Professor Dr. Roel Gevaers, Chair, Pharma Logistics Winter University, commented, “I am proud of the first edition that has been held in Abu Dhabi. The overwhelmingly positive feedback from participants, with an approval rating of 5.97 out of 6 on content and organisation, confirms the event’s success. As a result, we have signed an MoU with all involved parties to continue organising the university until at least 2030 thereby ensuring a lasting impact on pharmaceutical logis-





tics education and innovation in the UAE.”

One of the significant highlights was the focus on emerging fields, such as cell and gene therapy, reflecting their impact on global pharma supply chains. Participants who completed the programme were awarded three European Credit Transfers (ECTSs) and a micro-credential certificate, enhancing their academic and professional qualifications.

Echoing similar sentiments, Stanislas Brun, Vice President Cargo, Etihad Cargo, averred, “Etihad Cargo is proud to have co-founded the university. This initiative highlights our commitment to developing the next generation of pharmaceutical logistics



Professor Dr. Roel Gevaers
Chair
Pharma Logistics Winter University

leaders and driving innovation in cold chain management. We remain dedicated to collaborating with industry partners in order to support Abu Dhabi’s development as a global hub for healthcare and life sciences.” An official memorandum was signed to ensure

“ We have signed an MoU with all involved parties to continue organising the university until at least 2030.”

the annual continuation of the university in Abu Dhabi for the next five years. With plans to expand the participation to as many as 80 individuals and

introduce a full-year master’s programme within two years, the initiative is set to promote next gen leaders in pharmaceutical logistics.

The attendees also visited key pharmaceutical and logistics sites, including RAFED, ADCANPharma, and Etihad Cargo’s advanced pharmaceutical hub at the Zayed International Airport. They also gained valuable insights into the cold chain management, oncology, cell and gene therapy, and life sciences infrastructure. 🚚

Highlights

- Inaugural Pharma Logistics Winter University launched in Abu Dhabi
- Five-day immersive programme
- Key topics: cell & gene therapy, cold chain management

Plans

- MoU signed to continue for five years
- Plans to expand participation to 80 individuals
- Full-year master’s programme in development



One World Network Leadership Summit **converges in** Dubai

One World Network (1WN) emerged as an alliance of top-tier logistics professionals, bringing together leaders dedicated to redefining global supply chain. Throughout the event, 1WN served as a platform where the members shared insights, tackled challenges and explored emerging opportunities.





SAL to develop **logistics zone** in Kingdom of Saudi Arabia

SAL Logistics Services signed an agreement to join the Private Sector Partnership Programme (Shareek) through an investment of SAR 4 billion to develop the SAL Logistics Zone in Falcon City, north of Riyadh. Equipped with smart technologies, the zone is designed to improve operational efficiency and streamline movement of goods.

CT Bureau

SAL Logistics Services has partnered with Sela Co. to develop a logistics zone covering more than 1.5 million square metres. This facility will feature an integrated infrastructure, including modern Grade A warehouses, state-of-the-art operational facilities, and seamless multimodal connectivity. Equipped with smart technologies, the zone is designed to improve operational efficiency and streamline movement of goods, facilitating faster and efficient trade locally and across the region.

“Joining the Shareek Programme reflects our ongoing commitment to investing in innovative logistics solutions, upgrading infrastructure, and enhancing supply chain efficiency in the Kingdom of Saudi Arabia. The SAL Logistics Zone is not just another development project—it is a model



His Excellency Abdulaziz Al-Arifi
CEO
Shareek Programme

“Joining the Shareek Programme reflects our commitment to investing in innovative logistics solutions.”

for the future of integrated logistics services. By leveraging technology and sustainability,

we aim to create an advanced operational environment that attracts investment and drives the Kingdom’s economic growth,” Omar bin Talal Hariri, CEO, SAL Logistics Services, said.

The flagship initiative of the Kingdom’s Vision 2030 is designed to support major companies executing high-impact projects that contribute to the country’s economic diversification and international competitiveness.

His Excellency Abdulaziz Al-Arifi, CEO, Shareek Programme, said, “The programme is dedicated to empowering companies to invest in strategic and high-impact projects that contribute to Saudi Vision 2030. The company’s integration into the programme reflects the company’s pivotal role in advancing the Kingdom’s transformation into an international logistics hub.”



Omar bin Talal Hariri
CEO
SAL Logistics Services

“SAL’s integration reflects our pivotal role in advancing KSA’s transformation into a global logistics hub.”

“We look forward to seeing witnessing the positive impact of this investment on the sector and strengthening KSA’s position in international trade, while driving economic diversification,” he added. The SAL Logistics Zone is expected to be a transformative project that will accelerate the Kingdom’s journey toward becoming a leading player in the global logistics landscape.



KEY POINTS

SAR 4 billion
Investment

Location
Falcon City, north of Riyadh

1.5+ million m²
Area

Join NAFL / FIATA to get connected for networking and business opportunities



Here's why you should consider being a member:

International Benefits:

- + The FIATA member certificate
- + Use of the Fiata logo
- + Entry in the FIATA members directory & networking events
- + Advertising in the FIATA members directory, review and information (FIATA e-Flash)
- + Special Rates for FIATA publication and articles
- + Access to secretariat's assistance
- + FIATA arbitration code
- + Use of FIATA documents
- + FIATA worldwide member connectivity
- + Talent Connect Worldwide, E-Learning

National Benefits:

- + The NAFL member certificate
- + Use of the NAFL logo
- + Free access to networking events
- + Discounted rates in participating in global and regional conferences
- + Assistance in case of legal advocacy
- + Discounts for cargo/logistic events and exhibition stands
- + Discount training for NAFL members
- + Training/Certification for regional/international courses
- + Insurance at discounted rates (cargo/liability/medical)
- + Complimentary internship, Skill upgrade and Mentoring & Innovation ideas
- + Discounted supplier rates for industry products

Be the Industry voice, protect yourself by STC, Insurance and maritime advice, network B2B, B2C

ACCREDITATIONS



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Register at info@nafl.ae or marketing@nafl.ae, www.nafl.ae

Jafza Logistics Park invests AED 90 million in Phase II

Jafza invested AED 90 million in the second phase of its Logistics Park. This expansion, adding 360,000 square feet of Grade-A facilities, is designed to support the ambitious goal of UAE to expand its logistics sector to AED 200 billion annually over the next seven years, says **Abdulla Al Hashmi**, COO, Parks & Zones, DP World GCC.

CT Bureau

The second phase of the Jafza Logistics Park is designed to provide infrastructure that will cater to a diverse range of industries. Key features include modern office spaces, customisable units, temperature-controlled warehouses, and loading docks, all supported by enhanced power capacity.

“The expansion of Jafza Logistics Park reflects our commitment to helping businesses compete globally and drive foreign investment into Dubai. Phase 1 was fully leased before completion, highlighting strong demand for quality logistics and warehousing, and Phase II takes this a step further, offering flexible, high-quality solutions to support growth in multiple sectors. This brings the total area of Jafza Logistics Park to over 922,000 square feet as we continue to grow our state-of-the-art infrastructure,” disclosed **Abdulla Al Hashmi**,



Abdulla Al Hashmi
COO, Parks & Zones
DP World GCC

“The Jafza Park’s expansion reflects our commitment to helping businesses compete globally and drive foreign investment into Dubai.”

COO, Parks & Zones, DP World GCC. The park’s location in proximity to Jebel Ali Port enhances its appeal by offering seamless access to



global trade routes. Jafza provides advanced storage and handling solutions, including contract logistics, freight forwarding, and freight management services for a variety of industries, ranging from technology and automotive to fashion and food packaging. Value-added services such as packaging, labelling, and quality control are available, coupled with real-time inventory tracking and the ability to handle re-exports, domestic

fulfillment, and import-export consolidation.

With 10,890 companies from 150 countries and a contribution of AED 620 billion in trade annually, Jafza Logistics Park remains a cornerstone of Dubai’s logistics industry. The completion of Phase 1 in November 2023, which spans 562,507 square feet has marked the beginning of the expansion of the park, offering Grade-A dry and pharmaceutical storage units, temperature-controlled warehouses and office spaces.



KEY STATS

AED 90 million
Investment in Phase 2

360,000 sq. ft.
Additional space in Phase 2

AED 200 billion
UAE logistics sector target by 2032

922,000 sq. ft.
Total Jafza Logistics Park area after Phase 2

Aramex, Shipy to drive AI-powered logistics

Aramex has signed a Master Services Agreement (MSA) with Shipy to tap into the benefits of its SaaS-based platform for our customers. Shipy's AI-powered logistics management platform digitally interconnects every link in supply chains thereby improving service predictability and convenience.

CT Bureau

Aramex will deploy Shipy's AI-powered solutions to optimise key areas of its supply chain, especially its last-mile delivery capabilities. The collaboration aligns with Aramex's objectives of improving operational efficiency, launching new services, and enhancing customer satisfaction across its global operations.

"This partnership will play a pivotal role in driving supply chain autonomy, especially in the Middle East. By combining Aramex's global logistics



Senior officials of Aramex and Shipy signing an agreement

expertise with Shipy's AI-powered innovation, we are enabling a more agile, predictive, and efficient delivery ecosystem. Together, we are laying the groundwork for an intel-

ligent and self-orchestrated supply chain that adapts dynamically to evolving markets," said Harsh Kumar, Chief Strategy Officer, and Co-Founder, Shipy. The collaboration will

see Aramex leveraging Shipy's advanced technologies to power initiatives such as "Aramex Same Day Delivery," a new offering tailored to meet the rising demand for time-sensitive shipments, including next and same-day deliveries. Shipy's AI-driven routing solutions will enable Aramex to provide users with precise delivery windows and time slots.

"This agreement is testament to Aramex's trust in our technology and ability to deliver tangible business outcomes," said Soham Chokshi, Chief Executive Officer and Co-founder, Shipy. 🚀

AI advancing your cargo business

UiPath AI: Your smart assistant for intelligent automation

Managing business processes, workflows, and tasks manually can be time-consuming and error-prone. UiPath AI is an advanced AI-powered tool designed to enhance automation capabilities, ensuring seamless operations with minimal manual intervention.

UiPath AI is more than just an automation tool; it is an intelligent assistant that adapts to your workflow. By leveraging Machine Learning and AI-driven capabilities, UiPath streamlines business processes, automates repetitive tasks, and enhances decision-making.

Whether it is document processing, customer support, or predictive analytics, UiPath AI handles it efficiently.

IA

4 capabilities supported by technologies



What sets UiPath AI apart?

Unlike traditional automation tools, UiPath AI offers a comprehensive and adaptive solution tailored to diverse business needs:

AI-powered automation: UiPath AI understands and processes unstructured data, enabling automation of tasks that previously required human intervention, such as invoice processing, email categorisation, and sentiment analysis.

Intelligent document processing: Using advanced Machine Learning, UiPath extracts key information from invoices, contracts, and forms, improving accuracy and reducing processing time.

Conversational AI & chatbots: Enhance customer interactions with AI-driven chatbots that provide accurate responses, understand user intent, and automate routine inquiries.

Seamless integration: UiPath AI integrates with popular enterprise applications such as SAP, Salesforce, and Microsoft Office, ensuring smooth and efficient automation across various platforms.

Enhanced decision-making: With AI-driven insights and predictive analytics, UiPath helps businesses make data-backed decisions, improving efficiency and strategic planning.



Pro tip: To maximise automation efficiency, regularly update UiPath's AI models to enhance accuracy and adaptability, making the system continuously learn and improve based on new data.

Experience seamless automation with UiPath AI

Say goodbye to manual, repetitive tasks and embrace intelligent automation. With UiPath AI, businesses can optimise operations, reduce costs, and boost productivity effortlessly.

Note: UiPath AI is compatible with various operating systems and offers a free trial for new users, with scalable solutions for enterprises of all sizes.

2025

Upcoming Events

MAY

- 21-23 Viet Cargo Expo
Binh Duong province, Vietnam
- 28-30 Transport Logistics DX Expo
Tokyo, Japan


JUNE

- 3 IATA World Air Transport Summit 2025
New Delhi, India
- 2-5 Air Cargo Europe 2025
Munich, Germany
- 3-4 Supply Chain Technology Conference & Expo 2025
San Francisco, USA
- 4-5 Canada's Logistics Conference 2025
Toronto, Canada
- 9-10 Supply Chain USA
Chicago, USA
- 17-18 LogiPharma Asia
Singapore
- 18-19 Supply Chain Innovation Summit 2025
Paris, France

JULY

- 2-4 Cold Chain Exhibition
Thailand, Bangkok
- 2-4 Logistics Automation Expo 2025
Bitec, Bangkok
- 11-3 ASEAN Ports and Logistics 2025
Jakarta, Indonesia

For more information contact: talk@ddppl.com

The dates shown on the Events calendar are subject to change. Please refer to EventTalk in  to track the changes in dates

New AJEX Logistics launches app for e-commerce sector

AJEX has launched its new mobile app aimed at altering logistics experience for its customers. In response to demand for transparent logistics services, especially in the e-commerce sector, the AJEX Mobile App would improve customer engagement digitally.



 CT Bureau

The AJEX Mobile App offers users an unprecedented level of transparency, giving them the ability to track their shipments in real-time and via live tracking. Real-time tracking allows monitoring of the entire shipping process, from pick-up to final delivery. Live tracking provides the ability to see the courier's progress once they are en route to deliver the package. This added feature offers customers convenience while tracking their deliveries in real-time.

The app goes beyond just tracking, offering a host of features designed to enhance customer experience. Users can update their profile and delivery details, including modifying the delivery address, offering a level of flexibility previously unavailable. The app also enables users to locate the nearest AJEX service centre, streamlining the process for those who need to drop off packages or seek in-


By combining technology, AJEX is positioning itself as a leader in the Middle East logistics industry

person assistance. The app is part of the company's broader digital transformation strategy, which includes the launch of the AJEX Operating Network Experience (AONE), and advanced AI-powered tools aimed at streamlining logistics processes and elevating service quality

"The new app sets a benchmark in the region's express and e-commerce shipping sector, thanks to its innovative live tracking feature. A real differentiator in the last-mile segment, not only can monitor our progress, and receive timely updates, but they can now customise delivery preferences also. With these fea-

tures, AJEX customers enjoy a personalised and reliable service that keeps them informed and in control at every step of their delivery journey," Shanzav Mohammed, Chief Technology Officer, AJEX, said.

The launch of the AJEX Mobile App is a key component of AJEX's broader digital transformation strategy. These innovations including AI-powered tool are designed to streamline logistics processes, enhance service quality, and improve operational efficiency. By combining cutting-edge technology with a commitment to customer satisfaction, AJEX is positioning itself as a leader in the Middle East logistics industry, offering solutions that address the unique challenges of the region's delivery and shipping needs.

The AJEX Mobile App is currently available for download in KSA, marking a step in the firm's ongoing efforts to bring convenience, transparency, and control at the fingertips of the users. 

Jettainer unveils next gen cloud-based IT solution ULD management software

Jettainer has launched JettwareNG, the latest version of its cloud-based IT solution for Unit Load Devices (ULDs) management to enhance user experience with a redesigned real-time interface, improved API integrations, and faster customer feature development. “JettwareNG is Jettainer’s next-generation IT platform, designed with the latest technology to ensure seamless, efficient, and future-ready ULD management. With faster updates, enhanced functionality, and an intuitive user experience, our customers can streamline operations, reduce complexity, and stay ahead in a digitalised air cargo world,” averred Andreas Baumann,



Head, Innovation and IT Product Development & Project Lead, JettwareNG. Another upgrade includes JettApp, a mobile-friendly web application that eliminates installation requirements, re-

ducing IT administration efforts. The platform also offers comprehensive dashboard views and transparent tracking of ULD movements, ensuring seamless airline operations.

TransformationX introduces AI-driven tool for procurement, forecasting trends

TransformationX has launched Procure Co-Pilot, an AI-driven tool designed to streamline procurement by forecasting trends, automating routine tasks, and enabling data-driven decision-making. As procurement evolves into a key driver of efficiency and competitiveness, AI is revolutionising the sector by reducing cycle times, minimising human errors, and optimising supplier management. Procure Co-Pilot



aims to free procurement teams from time-consuming processes,

allowing them to focus on strategic supplier relationships and long-term goals. “AI is no longer a futuristic concept—it is already redefining industries, and procurement is a prime area for transformation. Organisations that integrate AI will gain a clear edge in cost efficiency, agility, and supplier strategy, while those that delay adoption risk falling behind in an increasingly automated marketplace,” asserted Arun Bruce, CEO of TransformationX.

A2RL X DCL Drone STEM programme to equip future talent in drone logistics

The A2RL X DCL Drone STEM Program in Abu Dhabi, a joint initiative by UNICEF, 2ARL and the Drone Champions League (DCL), to equip students with drone technology and prepare young talent for careers in drone operations, AI, and robotics. With the global drone market projected to hit US\$ 208.38 billion by 2032, the UAE’s investment in STEM education ensures a skilled workforce ready to drive



innovation in smart logistics and autonomous aerial transport.

“By adapting a proven curriculum and combining our strengths with A2RL and DCL, we are delivering cutting-edge drone technology training and paving the way for global partnerships that will benefit communities far beyond the UAE. Our ADDA graduates are using drones and drone captured data to improve last-mile delivery and logistics,” Michael Scheibenreif, UNICEF representative, said.

GEODIS launches biofuel fleet to cut emissions in UAE

The new fleet of 11 biofuel-powered trucks have been launched in the UAE as part of GEODIS’s sustainability efforts. The move supports its goal of cutting GHG emissions—42 per cent for its own operations and 25 per cent for subcontracted transport by 2030 against 2022 levels. The



fleet comprising various truck types, will serve industries such as high-tech, retail and pharma reducing emissions, while maintaining efficiency, said Chris Cahill, MD, GEODIS Middle East and India Subcontinent.

RAKBANK and Faturalab to change supply chain finance

RAKBANK has joined forces with Faturalab to leverage supply chain finance in the UAE with digital technology. With a track record of supporting Turkish conglomerates and FIs for four years, Faturalab aims to bring its expertise to the GCC market. “Our trade finance offerings are focused on empowering corporates with clarity and control over



their financial operations. This collaboration with Faturalab equips us with tools that simplify supply chain processes and enhance transparency, facilitating smoother and more secure trade transactions,” said Ehsaan Uddin Ahmed, EVP & Head of Transaction Banking, RAKBANK.

Jayud Global launches Fuzhou-Jakarta cargo route

Jayud Global Logistics launched its chartered air cargo service linking Fuzhou, China, and Jakarta, Indonesia. This is the only direct route between the two markets, operating thrice a week with a Boeing 737-800 carrying up to 18 tonnes per flight. The service is designed for ferry-



ing lithium-ion batteries under IATA regulations, asserted Xi-aogang Geng, Chairman of the Board and CEO, Jayud Global Logistics. "This route marks an expansion of our capabilities and shows our commitment to developing logistics solutions for high-demand products," he added.

CIRRO Parcel gets space at CTPark for expansion

CTP signed a pact with CIRRO Parcel for 10,000 sq. mtrs. of logistics space at CTPark Amsterdam City. CIRRO Parcel is expanding its operations in the Netherlands to enhance efficiency and sustainability. The hub will reduce delivery times, mileage, and emissions, aligning with tightening city environmental regulations, said Heiko Koop, MD, CTP Nether-



lands, said. "We have witnessed demand with 50 per cent of the space leased and interest from further prospects underscoring increased need for well-located, high-quality last-mile distribution hubs in the Netherlands. CIRRO is prioritising locations near thriving city centres to ensure faster and efficient deliveries," he added.

Kuehne+Nagel explores hybrid airship for freight transport

Kuehne+Nagel (K+N) has joined Hybrid Air Vehicles' (HAV) Airlander Futures Network to assess potential of airships in freight transport. The objective of the initiative is to bridge the gap between fast, carbon-intensive air cargo and slower, cost-effective surface transport, said George Land, ED, Sales, HAV. "The Airlander Futures Network poses a chance to understand the aspirations of the logistics and freight



market. We believe Airlander variants can unlock growth and efficiency in those markets. This

network lays ties with industry that will deliver an aircraft meeting their needs," he added.

DB Schenker targets to reduce carbon footprint with Finnair

DB Schenker will acquire 400 tonnes of scope 3 CO₂e reductions, equivalent to around 120 tonnes of SAF from Finnair. By co-funding SAF, the logistics giant will receive a verified scope 3 emissions reduction certificate, reinforcing its commitment to lowering air cargo-related emissions, averred Gabriela Hiitola, Senior Vice President, Finnair Cargo. Finnair, aiming for net zero emissions by 2050, has set a science-based target to cut carbon



emissions intensity by 34.5 per cent by 2033 from a 2023 baseline. "This agreement with DB Schenker marks a milestone in our decarboni-

sation efforts and we are thrilled to partner with such a pioneering company, placing key focus on this important matter," she added.

Levu Air Cargo launches operations with Latin America's first A321 freighter

Levu Air Cargo has commenced operations, becoming the first airline in Latin America to operate an Airbus A321F. The Brazilian carrier dry-leased the aircraft from SmartLynx Airlines to conduct cargo flights for DHL Express. In a recent social post, Levu Air Cargo stated, "Thrilled to share a historic moment: Levu's first commercial flight. We are proud to be the first airline to operate with an



A321 freighter in Latin America." After completing six months of regulatory approvals, including certification from Brazil's

National Civil Aviation Agency (ANAC), the airline has begun operations. It is pursuing European (EASA) and USA (FAA, DOT) certifications for global flights. Levu Air Cargo will soon expand its fleet with an A330 freighter by the year-end. The A321F, uniquely capable of carrying containerised cargo on both decks, improves operational efficiency.

SF Airlines increases fleet to 90 freighters

SF Airlines has expanded its fleet to 90 aircraft with the arrival of Boeing 767-300 converted freighter at its Shenzhen hub. The airline, which operates the world's largest 767-300BCF fleet, has 30 per cent of its aircraft as widebody jets. Last month, Boeing delivered its 100th 767-300BCF to SF Airlines, and in December, the carrier introduced its first Boeing 737-800F. SF Airlines. "SF Airlines' fleet has reached a milestone of 90 freighters, solidifying our position as a leading cargo airline in China and strengthening our global air logistics capabilities," stated a release.



WestJet Cargo, Virgin Atlantic for Toronto-London flights



WestJet Cargo has signed a pact with Virgin Atlantic to manage cargo sales on the UK airline's new Toronto-London Heathrow route, marking Virgin's return to Canada after a decade, Kirsten de Bruijn, EVP, WestJet Cargo, said. Starting March 31, the partnership grants WestJet access to Virgin's cargo capacity, offering up to 20 tonnes daily. All Toronto shipments will move under WestJet Cargo's Air Waybill (AWB) 838. "Virgin's decision to entrust WestJet Cargo with managing this route is testament to our understanding of the Canadian market and our operational excellence."

Qantas Freight integrate cargo booking with CargoAi's platform

Qantas Freight and Jetstar are integrating select flight capacities onto CargoAi's digital booking platform. Initially covering routes between Australia and the USA, UK, and South Africa, the move aligns with Qantas' digital expansion strategy to enhance customer service and meet evolving air cargo demands, said



Igor Kwiatkowski, Executive Manager, Qantas Freight. "The platform's innovative model will give our customers access to many of our global freighter and passenger services in and out of Australia and real-time visibility of our schedules, capacity and rates for a more streamlined booking experience," he added.

SAS Cargo to list in cargo.one to ease freight services



SAS Cargo will list its capacity on the cargo.one platform with plans to expand its reach to thousands of forwarders across EMEA, North America, and Asia. Forwarders can digitally quote and book SAS Cargo's global capacity for general and temperature-controlled shipments up to 10,000 kg to key destinations, disclosed Markus Ek, Chief Executive, SAS Cargo. "Now freight forwarders will enjoy a seamless booking experience and ability to utilise SAS Cargo capacity as a winning element of their daily work," he added.

Challenge Group joins FIATA, boosts industry collaboration

Challenge Group has become an affiliate member of, FIATA, to enhance industry cooperation. Effective this month, the membership aims to tackle global supply chain challenges and strengthen collaboration within the sector, Or Zak, CCO, Challenge Group, said. "By providing bespoke logistics solutions, we enable global trade efficiently. As an affiliate member of FIATA, we are excited to contribute our expertise and insights from a freighter operator and handling agent perspective," he added.



Movements



DEUGRO UAE

Steffen Behrens has been promoted to CCO by deugro. Having worked with deugro since 2017, he has been instrumental in developing the region from his base in Dubai. With 20 years of experience, he has held key roles in the UAE, China, and Germany.

LUFTHANSA GROUP AIRLINES UAE

Luis Monreal has joined as Director, Sales, ME, at Lufthansa Group Airlines. Based in Dubai, he will oversee commercial and sales activities across 16 countries, including the Gulf, Turkey, Levant, Iraq and Iran, among others.



GEODIS France

Jean-Benoit Devauges has been appointed as new Group General Counsel of GEODIS. He will be joining the company's Management Board and also be a member of the Executive Board. Devauges brings a wealth of legal experience, having worked at Lazareff & Associés and Renault.

KENYA AIRWAYS Kenya

Fitsum Abadi Gebrehawria has been appointed as the Director, Cargo by Kenya Airways. With an industry experience of 25 years, Gebrehawria's appointment aligns with the airline's broader expansion plans, including the acquisition of larger freighters by 2026.



AVERITT USA

Stuart Gantt has been promoted as the Regional VP for Florida operations by Averitt. In his new role, he will oversee operations and strategic planning for the Florida region, continuing to focus on delivering innovative solutions and maintaining service.

FEDEX Asia-Pacific

Marcus Balzereit has been appointed SVP, APAC, Sales & Solutions at FedEx. Balzereit will lead 2,000 sales professionals across the APAC region. His focus will be driving revenue growth, expanding market share, and strengthening customer relationships.



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